



PRIVACY USE OR DISCLOSURE OF INFORMATION

Better Days is committed to complying with legislative requirements under the Privacy Act 2020, Privacy Principles and the Health Information Privacy Code 2020 when providing quality services to you. This policy outlines our ongoing obligations to you in respect of how we manage your personal information.

What is “Personal Information” and why do we collect it?

If there’s a reasonable chance information can be used to identify a living person, it’s considered “personal information” by New Zealand law (even if no names appear).

Examples of personal information we collect include, but is not limited to: names, postal addresses, phone numbers and health information.

This personal information is obtained in many ways including correspondence, by telephone and facsimile, by email, via our website betterdays.nz, from your website, from media and publications, from other publicly available sources, from cookies and from third parties. We don’t guarantee links or policy of authorised third parties.

We collect your personal information for the primary purpose of providing our services to you, providing information to our clients and marketing. We may also use your personal information for secondary purposes closely related to the primary purpose, in circumstances where you would reasonably expect such use or disclosure. You may unsubscribe from our mailing/marketing lists at any time by contacting us in writing.

When we collect personal information we will, where appropriate and where possible, explain to you why we are collecting the information and how we plan to use it.

Third Parties:

Where reasonable and practicable to do so, we will collect your personal information only from you. However, in some circumstances we may be provided with information by third parties. In such a case we will take reasonable steps to ensure that you are made aware of the information provided to us by the third party.

Disclosure of Personal Information:

Your personal information may be disclosed in a number of circumstances including the following:

- Third parties where you consent to the use or disclosure; and
- Where required or authorised by law.


Security of Personal Information:

Your Personal Information is stored in a manner that reasonably protects it from misuse and loss and from unauthorised access, modification or disclosure.

You have the right to ask for a copy of any personal information we hold about you, and to ask for it to be corrected if you think it is wrong.

CONTACT US

For any questions or concerns about the storage of / or privacy of your personal information

 021 645 163

 admin@betterdays.nz

 betterdays.nz